

SRV – Connect and Authenticate

SRV WiFi is for students living in the residential villas only and will only work at the villas, you will need to switch to EIT WiFi when on campus, for instructions click for EIT WiFi [here](#).

- **Windows 10 version 1909 or earlier (including Windows XP, Windows Vista, Windows 7, and Windows 8) are not supported by EIT.**
- **macOS 11 and earlier versions are no longer supported by EIT.**
- **Android 14 and earlier versions may not be supported, as the latest security patch expires in March 2024.**
- **iOS 16 and earlier versions are no longer supported by EIT. iOS 17 is the minimum requirement for both iPad and iPhone.**

IT Services strongly recommends updating your operating system to the latest version to prevent connectivity issues.

Devices, including but not limited to phones, laptops, and tablets, that do not support TLS 1.2 or higher will be unable to connect. This typically applies to devices manufactured before 2018 or certain IoT devices.

Connect to SRV

Authenticate to the SRV wireless network on your device. For instructions, click on the operating system your device uses.

Windows 10

Depending upon the computer or device you have it may look slightly different from below.

1. Click on the wireless network icon in the system tray and click **SRV** network. It is recommended to tick **Connect Automatically** this means that while you are the villa this network will connect to your device. Click **Connect**.



2. A network authentication screen will appear. Enter your **SRV provided** username and password.

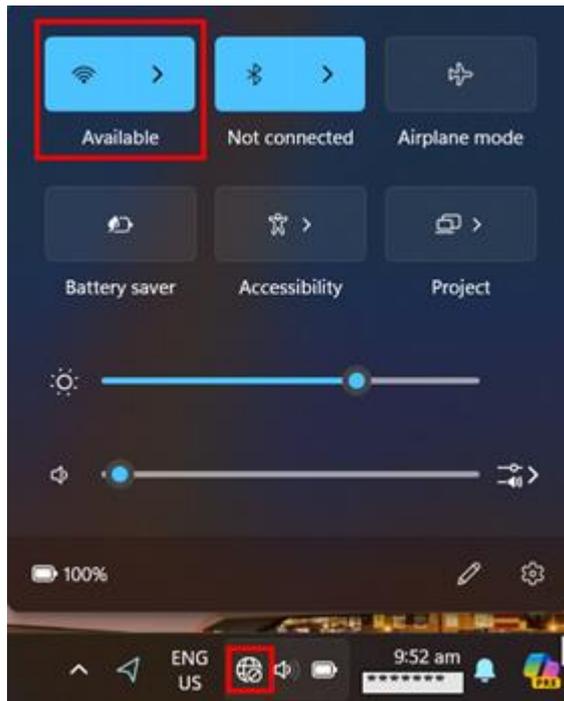


3. A connection attempt server certificate will appear. This certificate is set to authenticate to the EIT authentication server, click **Connect**. You may be prompted to enter your **SRV provided** username and password again.



Windows 11

1. Click on the Network icon in the system tray at the bottom-right corner of the screen.



2. Click on the SRV Wi-Fi, It is recommended to tick Connect Automatically which means while you are on- villa this network will connect to your device. Click the Connect button



3. You will be prompted to enter a username and password. Enter your SRV provided username and password, click Ok button

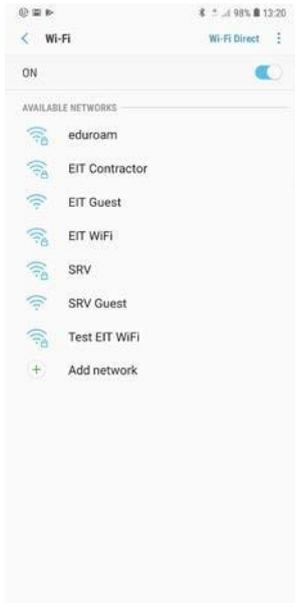


4. A connection attempt server certificate will appear. This certificate is set to authenticate to the EIT authentication server, click Connect

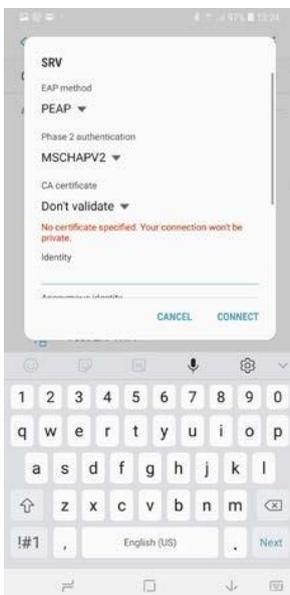


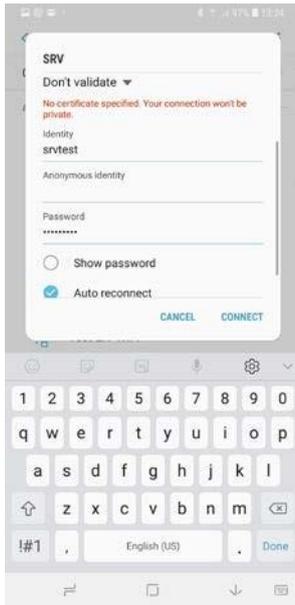
Android

1. Go to the Wi-Fi Settings page and slide **Wi-Fi** to **On**, select the **SRV** network.



2. Settings for the **SRV network** will open. It will display information about the method the wireless uses and the authentication type. Click on the drop down where it says **Phase 2 authentication** and choose **MSCHAPv2**. Click on the drop down where it says **CA certificate** and choose **Don't validate**. It will prompt you to enter your **SRV provided** username (Identity) and password. Please enter these in and press **Connect** (you may need to scroll to see password field).





3. At this stage you should now be successfully connected to the **SRV**.

Mac OSX 12.0 (Monterey), 13.0 (Ventura) and 14.0 (Sonoma)

1. Locate the Wi-Fi/Airport status menu (in your menu bar in the upper right hand corner of the screen). Screenshots vary according to your OS version.



2. Click on **SRV**.



3. Mac OSX will prompt you for your **SRV provided** username and password. Enter these then click the **Join** button.



4. If the **Verify Certificate** screen appears, click the **Continue** button.



5. If prompted enter your Mac OSX account credentials and click Update Settings to accept the certificate.



6. At this stage you should be successfully connected to the **SRV**.

iOS

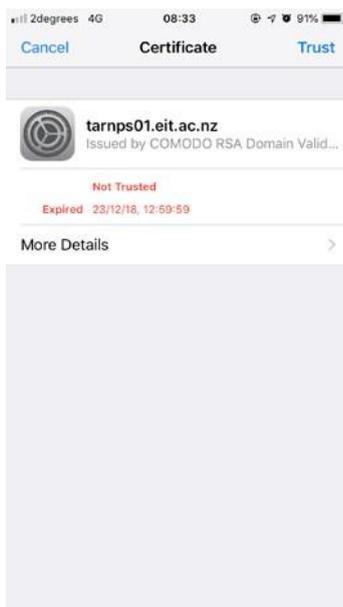
1. On your device go to Open Settings, select **Wi-Fi** and slide **Wi-Fi** to **On**. Select **SRV**.



2. You will be prompted to enter a username and password. Enter your **SRV provided** username and password.



3. Click **Join**. You may be prompted to accept a security certificate. If so, tap **Trust**.



4. At this stage you should be successfully connected to the **SRV**.